

## 3M™ M\*Modal Fluency for Transcription

- Advanced cloud-based transcription workflow management platform
- Technology enabled, productivity enhancing tools to optimize in-house or outsourced resources
- Enables health care organizations of all sizes to improve efficiency and quality of clinical documentation

### The 3M advantage

The combination of 3M and M\*Modal allows us to use our strengths to close the loop between care and revenue integrity.

Our advanced speech understanding powered solution is designed to optimize the EHR experience, drive higher quality documentation and enable physicians to spend more time with their patients.

### Reduce transcription costs and increase physician satisfaction

3M™ M\*Modal Fluency for Transcription is an advanced, cloud-based and quality focused transcription technology solution designed for health care organizations of all sizes to better manage transcription workflows and optimize any labor source. These flexible tools can dictate, review, edit and sign clinical notes to help save physicians time and reduce administrative burden.

Compatible with leading electronic health record (EHR) systems, 3M Fluency for Transcription supports automated synching of patient demographics and schedules, as well as uploading schedules on demand to simplify patient selection. It is designed to ensure that transcription software resources perform at the highest level through technology-enabled, systematic and quality focused processes.

3M Fluency for Transcription includes several tools that help to enhance transcription workflows, capture complete patient encounters and provide insight into productivity. These include:

- **3M™ M\*Modal Fluency Mobile** enables physicians to capture the patient story anywhere, anytime. Clinicians can dictate patient information straight from a mobile device, review audio recordings, send notes to transcription, review transcribed documents, edit and sign documents.

3M Fluency Mobile improves physician satisfaction by accommodating varying workflows and creating time for patient care. Physicians can use front-end speech recognition to create documents, self edit or send for transcription to be reviewed later. Once documentation is complete, physicians can electronically sign to allow the document to be delivered to the EHR.

## 3M™ M\*Modal Fluency for Transcription

In addition, 3M Fluency Mobile provides quality tools for transcriptionists, allowing any labor source to deliver high quality transcription.

Natural language understanding (NLU) grammar rules, out-of-range lab values and quality rule checks ensure common errors are caught before transcription is completed. Easy to access report samples with keyword search criteria help to resolve hard to understand phrases by dictators.

- **3M™ M\*Modal Fluency Voice Manager** is an advanced voice capture and workflow management system that handles dictation volumes and resources across entire health care organizations. It allows physicians to capture the patient narrative using either telephony or a computer, in workflows that best suit them. It is designed to manage the dictation volumes of a department or an entire enterprise.

With 3M Fluency for Transcription, transcriptionists can improve turnaround times, productivity, quality and overall user satisfaction. Organizations can improve performance with advanced reporting and analytics tools that provide insight into the clinical content of transcription data, enabling identification and prioritization of improvement areas such as documentation quality, compliance and reimbursement. Interactive, actionable report data can be accessed with a drill down by facility, work type, physician or job.

### Call today

For more information on how 3M software and services can assist your organization, contact your 3M sales representative, call us toll-free at **800-367-2447**, or visit us online at **[www.3M.com/his](http://www.3M.com/his)**.



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