

# Compliance, audit and revenue integrity services from 3M

- Gain insight into missed revenue opportunities due to inaccurate coding
- Identify and address gaps in processes, training and compliance risks
- Leverage 3M coding, auditing and documentation expertise for inpatient, outpatient and professional fee coding validations, DRG, quality audits and physician led inpatient clinical validation denials review
- Stay current and protect payments with focused audits for new codes and rapidly changing regulations like COVID-19, telehealth and new E/M guidelines
- Have confidence in the accuracy of your coded data and compliance program

# External validation is important

Independent, expert validation is critical for a proactive and comprehensive compliance program. For many organizations, access to a deep skill set in complex areas may not be available in-house or by financial accounting firms.

Partnering with an objective third party can help fortify your compliance program by providing a fresh perspective and uncovering overlooked areas.

3M offers a deep wealth of experience and proven methodology from decades of working with a variety of client and record types.

With 3M, the accuracy of your coded data will be independently validated so that you can have confidence in your externally reported coded data.

### Let 3M do the heavy lifting

With 3M you can relieve overburdened health care teams, bring new perspective and get expert, focused insight into opportunities for your organization.

We work collaboratively with our clients to discover the root cause of coding errors and provide customized education to empower long term success.

Our process ensures your team has the knowledge and skills to thoroughly and accurately code not only routine, but challenging or unique situations (e.g. social determinants of health, underdosing, telehealth, COVID-19.)

# **Proven methodology**



Thorough record review by coding and documentation experts



Detailed findings for each record audited, provided in an audit worksheet



Comprehensive exit report with accuracy rates, root cause analysis, risks and opportunities, key findings and trends



Executive summary and report out for key leadership



Customized education sessions for staff based on your data and identified knowledge gaps or risk areas

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#### What audit services does 3M offer?

With 3M, you can enhance compliance efforts and your coding quality program to include a mix of consistent retrospective audits, targeted ad hoc audits in response to problematic trends, and random audits to detect unforeseen coding issues. Get started with the following audit services from our 3M experts:



#### Acute care

Inpatient coding MS-DRG/APR DRG



#### **Quality care**

Hospital acquired conditions Patient safety indicators



#### **Cross care settings**

COVID-19 (all encounter types)
Denials

- Clinical validation
- Inpatient
- Outpatient
- Professional fee coding

Hierarchical Condition Categories (HCCs)



#### Non-acute care settings

Long-term acute care facility (LTAC) Rehabilitation facility Skilled nursing facility (SNF)



#### **Outpatient facility**

Ambulatory surgery
Ancillary visits
Emergency department
Facility charge capture
Facility E/M leveling
Infusions and injections
Interventional radiology/cardiology
Observation



# Professional coding (physician services)

Behavioral health
Daily hospital inpatient visit
Emergency department
Interventional radiology/cardiology
Observation
Office/clinic visits
Pathology
Practice acquisition
Radiology
Surgery
Telehealth

## Call today

For more information on how 3M software and services can assist your organization, contact your 3M sales representative, call us toll-free at **800-367-2447**, or visit us online at **www.3M.com/his.** 



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